State of Louisiana

Louisiana Department of Health
Bureau of Health Services Financing

MEMORANDUM

DATE: June 9, 2021

TO: Medicaid Providers

FROM: Louisiana Medicaid
Gainwell Technologies, LLC

SUBJECT: All providers on Medicare crossover claims must be enrolled in fee-for-service Louisiana Medicaid

---

Most provider types bill Louisiana Medicaid for dual eligible recipients through Medicare crossover claims after partial payment by Medicare. <u>All</u> providers listed on Medicare crossover claims must be enrolled in fee-for-service Louisiana Medicaid in compliance with the Affordable Care Act.

Claims submitted on or after June 10, 2021, will be denied with error code 444 if the provider listed in the attending provider field is not enrolled in fee-for-service Louisiana Medicaid. Claims that were previously paid for non-enrolled attending providers are subject to possible recoupment by Louisiana Medicaid.

Medicare crossover claims were already denied if additional providers listed on the claim were not enrolled. With this change, Medicare crossover claims will be denied if any of the providers listed on the claim, including the attending provider, are not enrolled.

Providers can enroll in fee-for-service through Louisiana Medicaid's fiscal intermediary Gainwell Technologies by submitting a Basic Provider Enrollment Packet and provider type-specific packet located here. Providers that were previously enrolled can apply to reactivate their previous provider number using the applications page linked above. To determine your previous provider number, contact Gainwell Provider Enrollment at (225) 216-6370.

Learn more about Medicare crossover claims here, or contact Gainwell Provider Relations at (800) 473-2783 or (225) 924-5040.